



Use a noise-cancelling microphone

A noise-cancelling microphone, placed near your mouth but not in front of it, will yield the best recognition rates. This is particularly true for English language learners and people with strong accents.

Use level-appropriate language

Enskill English is optimized to understand and interpret the speech of language learners. If you are a native English speaker, it is best to avoid using complex language that language learners would be unlikely to understand and produce.

Examples of what to say:

- Hi, I'd like to buy a ticket to New York.
- I'd like to leave on May 1.
- Are there any trains that leave earlier in the day?
- Give me a first-class ticket, please.
- I want a return on May 1.

Example of what not to say:

Hi, I'd like to book a round-trip first-class ticket to New York, leaving on May 1st and returning on May 7th. I'm looking for an outbound train early in the day, because I'm attending an event that evening. What times do you have available?